

Travel Response

for Non-Emergency Hospital Transport

Commencing 1st October 2012

What is Travel Response?

- It's a service that provides one number for you to call for information on non-emergency travel to hospital.

How can Travel Response help?

- Travel Response will advise you on the travel options whenever you need to travel to and from hospital.
- Travel Response will book your free non-emergency ambulance transport if you are eligible.

Who can use Travel Response?

- Anyone can use Travel Response as long as they are travelling to or from hospital.

Pick up a leaflet at your GP surgery or phone

0191 383 5383



A partnership between Durham County Council and the NHS